

Privacy Policy

Effective date: February 25, 2026

This Privacy Policy explains how **Trinity Community Church** (“we,” “us,” or “our”) collects, uses, and protects your information when you communicate with us, including by text message (SMS). If you have questions, contact us using the information in the “Contact Us” section below.

SMS Privacy Summary

- We use **person-to-person, conversational texting** only.
- We do **not** send marketing or promotional text campaigns.
- You can opt out at any time by replying **STOP**. For help, reply **HELP**.
- **No mobile information will be shared with third parties/affiliates for marketing/promotional purposes.**

Information We Collect

We may collect the following types of information:

- **Contact information** you provide, such as your name and mobile phone number.
- **Message content** you send to us (for example, prayer requests or questions).
- **Communication metadata** (such as timestamps and delivery status) generated when messages are sent or received.

How We Use Information

We use the information we collect to:

- Respond to questions, requests for prayer, and other assistance you ask for.
- Provide support and continue the conversation you initiated.
- Maintain internal records of communications for quality, continuity of care, and administrative purposes.
- Comply with legal obligations and protect the safety and integrity of our community.

Text Messaging (SMS)

If you send us a text message, you are initiating a conversation with us and consenting to receive a direct response related to your inquiry. Message frequency varies based on your request. Message and data rates may apply depending on your carrier and plan.

Opting Out / Getting Help

- To stop receiving texts, reply **STOP** at any time. You may receive a final confirmation message.
- For help, reply **HELP** or contact us using the information below.

How We Share Information

We do not sell your personal information. We may share information only as described below:

- **Service providers** who help us deliver messages or operate our communications systems (for example, an SMS provider), and only to the extent necessary to provide the service.
- **Legal and safety** reasons, such as responding to lawful requests or protecting rights, safety, and property.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. We do not share text messaging originator opt-in data and consent with any third parties, except as required to provide our messaging services or as required by law.

Data Retention

We retain personal information and message records only as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, unless a longer retention period is required or permitted by law.

Security

We use reasonable administrative, technical, and physical safeguards designed to protect your information. No method of transmission or storage is 100% secure, but we work to protect your data.

Children's Privacy

Our services are not directed to children under 13. If you believe a child has provided us personal information, please contact us and we will take appropriate steps.

Changes to This Policy

We may update this Privacy Policy from time to time. The "Effective date" above indicates when it was last updated. Continued use of our communications channels after updates means you accept the revised policy.

Contact Us

Trinity Community Church

Address: 6580 Lancaster Pike, Hockessin, DE 19707

Phone: (302) 234-8007

Email: info@tccde.com

Website: www.tccde.com